

Appendix 2

An example of questions asked at student focus groups (questions vary in terminology according to how the focus group responds).

What IT resources are you satisfied with and why?

How can it be improved?

What about training? Did you have training to use it?

Was it adequate?

Would you say you learn as much without the lecture as you do with the lecture?

If you had a problem with Emily (the VLE) who would you turn to?

Are there any other problems with Emily?

Living in Plymouth are there books in the Library you can look at?

Do you go to the Library?

Do you go up there? (To the Medical Library at Derriford).

So What helps you most about how you are taught? In general your modules what helps you most? For teaching...the computer? Visual aids? What helps you learn the best?

Does Emily help you with that? Is it worth having Emily there?

What are your best IT resources as opposed to other resources?

What is the worst thing about IT resources?

What's the best thing about your library resources as opposed to IT?

What's the worst thing about library resources?

How would you improve learning?

What is the least effective way of learning?

Are there any other things you would like to tell me? Something that will improve Emily?